



FEMA

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Fact Sheet

Register for FEMA Disaster Assistance

- If you had property damage or loss caused by the storms and tornadoes of March 19-20 in Alabama's Calhoun, Cullman, or Etowah counties be sure to register with the Federal Emergency Management Agency (FEMA) for disaster assistance. Help may be available for uninsured or underinsured losses or when insurance claims are not promptly settled.
- Help from FEMA for homeowners, renters and resident students can include grants for rent, temporary housing, home repairs to primary residences as well as other serious disaster-related needs. The assistance FEMA provides is limited and intended to meet survivors' basic needs and to help them on their way to recovery, not cover all their losses.



Registration

There are several ways to register with FEMA:

- Go online at www.DisasterAssistance.gov. Or, if you have a smartphone, download the [FEMA app](https://www.fema.gov/mobile-app) at <https://www.fema.gov/mobile-app>.
- Online registration is the quickest way to register for assistance, but if you don't have access to the internet, you can call 800-621-3362. For TTY call 800-462-7585. Those who use 711 or Video Relay Service (VRS) also can call 800-621-3362.
- National Flood Insurance Program policyholders should contact their insurance agent first, and then register with FEMA.
- Survivors should let FEMA know they have a need or a reasonable accommodation request. FEMA can provide sign-language interpreters and materials in alternate formats, such as Braille, large-print and electronic versions.

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When registering with FEMA, it's important that you gather the necessary information you must provide:

- Social Security number
 - Address of the location where the damage occurred (pre-disaster address)
 - Current mailing address
 - Current telephone number
 - Insurance information
 - Total household annual income
 - Routing and account number for your checking or savings account (this allows FEMA to directly transfer disaster assistance funds into your bank account)
 - A description of your disaster-caused damage and losses
- Applicants receive a nine-digit registration number for use when corresponding with FEMA. Keep this number on hand. It will be needed to update your application with any new information.
 - Some applicants may be required to submit a [U.S. Small Business Administration \(SBA\)](#) loan application before FEMA can determine their eligibility for assistance.
 - The SBA offers low-interest disaster loans to businesses of all sizes, most private nonprofits, homeowners and renters. SBA loans can help you recover from losses not covered by insurance, grants or other sources.
 - SBA also offers low-interest working capital loans (called [Economic Injury Disaster Loans](#)) to small businesses and most private nonprofits having difficulty meeting obligations as a result of the disaster.
 - For more information, applicants may call SBA's Disaster Assistance Customer Service Center at 800-659-2955, or visit SBA's website at [SBA.gov/disaster](#). Deaf and hard-of-hearing individuals may call 800-877-8339.

Inspections

- After you register for home damage, you will receive a call from FEMA to schedule an appointment for a home inspection. If you need language translation support during your inspection, including sign language, you can request it. When a FEMA inspector arrives, he or she will have official photo identification. Ask to see it and inspect it carefully.

At the inspection, survivors must provide proof of ownership or occupancy.

- Homeowners may show a tax bill, mortgage payment receipt or insurance policy with the property's address.
- Renters may show a lease, rent receipt, utility bill or other document confirming the home was their primary residence at the time of the disaster.
- Homeowners and renters must also present a valid driver's license or other photo ID.
- The homeowner or a designated person aged 18 or older must be present for the inspection.

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Follow Up With FEMA

- After registering for assistance, survivors will receive a letter with their application status. Some applicants may receive a text message or email if they have signed up for those services. The notification will explain the status of the application and how to respond.
- It is important to read the letter carefully. Many times applicants may need to submit some extra documents for FEMA to process their application.
- Do not be discouraged if you get a letter saying you need to provide additional information in order to be eligible for assistance.
- If you get a decision letter that you don't understand, or it doesn't seem correct, you should call the FEMA Helpline at 800-621-3362. Often it is something simple that can be cleared up with additional information.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

FEMA's mission: Helping people before, during, and after disasters.

Follow us on Twitter at <https://twitter.com/femaregion4> and the FEMA Blog at <http://blog.fema.gov>.

The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private non-profit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955 (Deaf and hard-of-hearing individuals may call 800-877-8339), emailing disastercustomerservice@sba.gov, or visiting SBA's Web site at sba.gov/disaster.